

COGNITA



**North Bridge House
Nursery & Pre-Prep
West Hampstead**

**Pupil Supervision and
Lost & Missing Children Policy**

September 2021

North Bridge House Nursery & Pre-Prep West Hampstead Pupil Supervision and Lost & Missing Children Policy

1 Introduction

- 1.1 North Bridge House takes seriously its responsibility to ensure that pupils are supervised properly at all times to ensure their safety while on school premises or on out of school visits. Staff who supervise are mindful of our Safeguarding and Child Protection Policy, Anti Bullying Policy and our health and safety requirements. This policy applies to all year groups.
- 1.2 This policy applies to all children, including those in the early years.

2 Working Day

The school day is as follows:

Age range	Timings
Nursery Class: Darwin Class	Doors open at 08:30, children must be on site by 08:50. End of day dismissal is either 11.45 for morning class, 12.30 for morning class staying for lunch, or 15.00 for all day class Afternoon sessions: 12.00 to 15.00
Pre-Reception: Newton Class and Currie Class	Doors open at 08:30, children must be on site by 08:50. End of day dismissal is 11.45 on half days or 15.00
Reception Class: Einstein Class	Doors open at 08:30, children must be on site by 08:50. End of day dismissal is 15.10

3 Start of Day Arrangements

- 3.1 When pupils arrive at school, the following procedures are in place:

Nursery Darwin and morning only pupils plus Pre-Reception Newton Class Drop Off Arrangements:

Parent/carer escorts child to classroom via the right-hand side gate, entrance from Fordwych Road, and hands over to class teacher and key people.

Parent/carer leaves via the left-hand side gate.

Front door and side gate is supervised by a member of staff from 08.30, all staff at doors and gates have a radio in case of emergencies.

Side gate is closed at 08.50 and front door is closed at 0900.

Register is taken at 09.00 on SIMs by the class teacher or key person and saved, this is checked and monitored by the office administrator.

The attendance number is recorded on the class white board. (eg: 17/20). This is updated through- out the day.

Nursery - Darwin Class - Afternoon Class 12.00 pm Drop Off Arrangements:

Parent/carer escorts child, via the right-hand side gate, to the Darwin classroom and hands over to class teacher and key people.

Parents/carers leave via the left-hand side gate. The side gate is supervised by a member of staff from 12.30 pm and all staff at doors and gates have a radio in case of emergency.

The gate is closed at 12.40 pm.

Late arrivals must report to the main office via the front door, as all access points are closed at 12.40 pm.

Parent signs in date, child's name, class, late arrival time, signature and reason on Late/Early Leaving form and then leaves the building via the front door.

A member of staff escorts child to classroom and hands-over to class staff.

Pre- Reception – Curie Class - Drop Off Arrangements:

Parent/carer escorts children to their classroom door via the front door, accessed from Fordwych Road and hands-over child to teacher or TA who is waiting at the classroom door.

The front door is supervised by a member of staff from 08.30.

All staff at doors and gates have a radio in case of emergency.

The front door is closed at 08.50 am.

Register is taken at 09.00 on SIMs by the class teacher or TA and saved, this is checked and monitored by the office administrator.

The attendance number is recorded on the class white board. (eg: 17/20). This is updated through- out the day.

Reception – Einstein Class – Drop Off Arrangements:

Parent/carer escorts child to garden via the right-hand side gate and hands over to class teacher and key people in the back garden, by the climbing frame.

Parent/carer leaves via the left-hand side gate.

Front door and side gate is supervised by a member of staff from 08.30, all staff at doors and gates have a radio in case of emergencies.

Side gate is closed at 08.50 and front door is closed at 0900.

Register is taken at 09.00 on SIMs by the class teacher or key person and saved, this is checked and monitored by the office administrator.

The attendance number is recorded on the class white board. (eg: 17/20). This is updated through- out the day.

Late Arrival Arrangements:

Parent/carer are required to access the school via the main front door once identified via the CCTV intercom system by the Office Administrator, as access points are closed by 08.50. Parent signs in date, child's name, class, late arrival time, signature and reason on Late/Early Leaving form and then leaves the building via the front door.

A member of staff escorts child to classroom and hands-over to class staff.

Early Pick-Ups for Appointments Arrangements:

Parents must inform the school in advance of any early collections and request the permission of the Head of School by completing an Absence Request Form. Parent/carer is given access to premises by the Office Administrator via the front door. Parent signs in date, child's name, class, departure time, signature and reason on Late/Early Leaving form. Office Administrator calls teacher and child is brought to the main entrance and handed over to parent/carer.

Unexplained Absence:

The responsibility to ensure that a pupil attends school regularly is that of their parents and guardians. The school administrator will contact parents if pupils are absent from school without notification.

3.2 Before school, the following supervision arrangements are in place:

07.45 Breakfast Club Supervision:

Parent/carer is given access to premises by the Breakfast Club staff (NBH Personnel) via the front door. Parent signs in child, class, date and signature on the Breakfast Club Form and hands child over to staff.

At 08.25, Breakfast Club staff escort the children to their classroom and handover to a member of the teaching team.

Supervision of Sleep Time: We aim to ensure that children who need to sleep in the Nursery classes are supported with this within a sensitive and safe environment. We recognise parents and carers knowledge of their child regarding sleep routines and will, where possible, work together with them to ensure each child's individual sleep routines are being met. We will share the child's sleep time with parents and carers.

Supervising children during sleep time will involve:

- 2 to 3 members of staff supervising sleeping children
- The duration of each child's sleep will be recorded each day
- Staff will check each child at 10 minute intervals and record this with their initials each day: Checking children at 10-minute intervals will involve:
 - Staff will check each child's breathing by laying a gentle hand on the child's chest or putting the back of their hand near to the child's mouth to feel for breath
 - Staff will ensure that each child is well
 - Staff will ensure that each child is not too hot or too cold
 - Staff will ensure that all sheets or blankets are not wrapped around each child

4 Break Time Arrangements

4.1 During break, the following arrangements are in place:

Darwin, Newton and Curie classes will largely always have indoor/outdoor free flow with supervision of at least one adult per class outdoor, when there are children from their class outside.

Einstein class is timetabled for at least 3 outdoor recreation sessions in the playground during am, lunchtime and pm periods. Should all the children be outside at once, both members of staff will supervise the outside area.

There is a radio held by a member of staff. Paediatric First Aid trained staff are always on duty.

4.2 During lunchtime break, the following supervision arrangements are in place: Outdoor recreation is supervised by a minimum of 2 members of staff and will be increased to further adults as required.

5 Lunch Time Arrangements

5.1 During lunch time periods, the following arrangements are in place: The Nursery classes, Pre-Reception and Reception are timetabled for lunch in the Dining Room on the 1st Floor. After the children have eaten lunch, they are timetabled for outdoor recreation in the playground.

5.2 During lunch sittings, the following supervision arrangements are in place: Supervision of lunchtime sittings is provided by 3 members of staff in the Dining Room with Paediatric First Aid trained staff are always on duty.

5.3 Staff members take the children to the playground and hand over to the members of staff on duty and are told how many children are in attendance. There are always a minimum of 2 members of staff on duty during this time.

At the end of the session children are collected by 2 members of the class team, children are counted before the children are escorted to their classrooms.

Nursery and Pre-Reception Afternoon Register Supervision:

- Register is taken at 12.45 pm on SIMS.
- Reception Afternoon Register Supervision: Register is taken by 1.30 pm

- Registers are checked and monitored by the office administrator.

6 End of School Day Arrangements

- 6.1 Pupils are expected to leave the premises by 15.30 unless they are attending an after-school activity. No pupils may be in any other area of the school site unless under the direct supervision of an authorised adult.

Afternoon Dismissal for Nursery, Pre-Reception and Reception Arrangements:

Parent/carer collects child from child's classroom or from the garden at the rear of the building (Reception Class), class staff hands-over and shakes child's hand.

The side gate is supervised by a member of staff from 3.00 pm and doors are closed at 3.30 pm.

All staff at doors and gates have a radio in case of emergency.

7 Non-Collection Arrangements at End of Formal School Day

- 7.1 If a pupil is not collected from school by 15:15, teaching staff should inform the office administrator.

- 7.2 The following procedure will be followed when a pupil is not collected:

Late Pick Up 3.15 pm – 3.30 pm Arrangements:

Class staff member takes children to late room on ground floor, hands-over to members of staff supervising late room and signs child, including the date, class and reason for being late (if known) on to the Late Room Log.

If parents have not given a reason why the child is late and they have not been picked up by 15.15, a member of staff on late duty informs the office administrator who will telephone the parents or carer.

Child will remain under supervision until parent/carer arrives.

When parent/carer arrives, they sign and record time of pick up and reason for lateness. If a parent/carer has not arrived by 15.30 the child will be taken into tea club by a member of staff and a member of the admin team will continue to try to contact parents/emergency contact and the Head of School will be notified.

Arrangements for Non-Collection of Children:

The office administrator will telephone the parents or carer at 15:45. If the parent or carer is uncontactable, the office administrator will telephone again after 20 minutes and phone any emergency contacts that the parents have given and will also notify the Head of School. If the parents, carer or emergency contacts are still uncontactable, the office administrator will continue to try telephoning. If the parents, carers or emergency contacts have been unreachable by 17.45, the Head of School will contact the Metropolitan Police Department and follow their instructions. The 2 staff leads for the after-school club will remain with the child.

8 After School Activities

- 8.1 When attending an after-school activity, pupils are supervised by authorised adults. The adult is responsible for taking a register at the start and end of the activity.

8.2 After School Clubs Arrangements:

After School Club leader collects 2 registers from the office.

Class staff take children to the location of club at 3.30 pm and hands-over children to club leader.

Club leader completes both registers at 3.30 pm, one is returned to the office, the other

copy is retained by the club leader.

When the club ends, club leader hands-over children to parent/carer and ticks off the retained copy of the register.

Dismissal happens at the front door lobby area on the ground floor.

If parent/carer is late the children are handed over to the teachers supervising Tea Club.

The retained copy of the register is returned to the office by the club leader.

Tea Club Supervision 3:30 pm – 5.45 pm:

Tea Club staff keep a register of the children who are attending that day using the Tea Club Register.

When parent/carer arrives at the school administrator will provide access via the front door.

The parent / carer is required to sign, record collection time and date the Late Room Log and NBH Tea Club register and teachers hand-over child.

- 8.2 No pupil should leave any after school activity without the authorisation of the adult leading the activity
- 8.3 The following procedure will be followed when a pupil is not collected:
- If parent/carer has not collected their child from an after-school club, the members of staff are to inform the office administrator who will telephone the parents or carer. Child will be taken through to Tea Club until parent/carer arrives. Parent/carer will sign child out with signature, class, reason and time.
 - If parent/carer has not picked up their child from Tea Club, the members of staff are to inform the office administrator who will telephone the parents or carer and will notify the Head of School. The child will stay in Tea Club until parent/carer arrives. Parent/carer will sign child out with signature, class, reason and time.
 - If the parents, carers or emergency contacts have been unreachable by 17.45, the Head of School will contact the Metropolitan Police Department and follow their instructions.
 - The 2 staff leads for Tea Club will stay with the child.

9 Travel to and from School on Buses

- 9.1 Parents are responsible for ensuring that their children travel safely to and from school. Pupils are supervised by 3rd party chaperones when travelling on buses and they are expected to behave responsibly and to follow the driver's instructions. This includes wearing a seat belt at all times.
- 10.2 The Executive Headteacher reserves the right to prohibit a specific pupil from travelling on school sponsored transport if their behaviour does not meet the required standard.

10 Leaving the Site during the School Day

- 11.1 It is expected that all pupils will be on site for the entire day unless they have specific permission to leave. Children will not be allowed to leave the premises unless supervised by an authorised adult. Permission from the Head of School must be requested in advance unless child is sick.

11 Supervision Duties

- 13.1 All members of the staff are expected to take their share of break and lunchtime supervisory duties. For more information on staff duties, please see the duty rota.

- 13.2 All classes will be supervised by the relevant teacher and in certain subjects, for example PE / Dance; the teacher may be supported by a TA or Key Person.

12 Medical Support

- 15.1 There is a qualified welfare officer on duty from 07.45 to 17.45 every day. They are available to administer first aid, to help if someone is ill or injured, and to deal with any accidents or emergencies. A pupil who feels unwell during the day should report to a member of their teaching team or nearest NBH staff member who will support them

13 Supervision in Remote Locations

- 16.1 Some potentially dangerous areas of the school are out of bounds to unsupervised pupils. These include staffrooms, maintenance, catering and caretaking areas of the school.

14 Lost or Missing Children

In the instance that a child is lost or missing whilst on the school site we will follow the following procedure:

- If a teacher suspects that a child is missing from a lesson or activity, they will contact the Head of School and school office immediately.
- All remaining children will be kept safe in a secure place with adequate adult supervision, including assistance from other school staff if necessary.
- A full headcount will be taken by the teacher-in-charge and matched against the register; usually the class teacher or nominated person.
- The Head of School and site manager will make a thorough search of the building and/or site and immediate surroundings including storage areas and toilets. A thorough of all exits will be made, to ensure all gates/doors are locked and there is no other way a pupil could have left the site. If something is discovered, the Head of School must be immediately informed. The office staff will review CCTV footage.
- The following lists held in the school office will be checked: attendance register, off site records, and after school clubs.
- If the child is not found after this initial search and/or approximately 10 minutes from the initial report of them deemed missing, the school office will inform the Executive Headteacher and Director of Education (Cognita Head Office), including where a child is found wandering or at risk of being lost or missing. The designated safeguarding lead in school will be notified immediately and they will ensure that the parents have been informed by the responsible teacher. The Head of School, or SLT member in the absence of the Head of School, will decide at which point the police will be called.
- All relevant emergency contacts for children will be used to inform parent/carer(s) accordingly. However, until such time as the child is safely returned to the care of the parent/carer(s), the Head of School remains responsible for the care and welfare of the child, including off-site.
- As soon as is practicable, the Serious Incident Reporting Form (SIRF) will be completed by the Executive Headteacher and sent to the PA of the Head of Facilities for Cognita. The visit leader (off site) or responsible form/class teacher will make a contemporaneous record to provide full details of the incident. A note will also be made on the school's attendance register accordingly.
- Near misses will also be recorded and reported to the Director of Education and details fully provided in writing to the school's safeguarding governance committee (SGC). This report must outline the steps being taken to avoid any repeat incident, communication with parents and actions to be taken following the risk assessment process to mitigate future risk. Any relevant policy and procedure must be reviewed by the school and submitted to UK compliance committee for approval, via Head of Education Compliance.

- All incidents will be reported to the Head of Facilities, Head Office, for the attention of our insurers, as appropriate. Staff must try to remember and write down a description of what the child was wearing and any distinguishing features.
- If a missing child has any special medical or learning needs then these need to be noted to be disclosed to the police or other agencies.
- A thorough search of the premises should continue until the child is found.

14.2 In the instance that a child is thought to be lost or missing on whilst off-site we will follow the following procedure:

- The visit leader must ensure the safety of remaining pupils. At least two adults must stay with them.
- One or more adults should immediately start to search for the child.
- If the child is not found within 5 minutes, the visit leader must then contact the police by telephoning 999 (within the UK or similar equivalent number if overseas).
- The visit leader should alert the school office, or in the case of out-of-hours, the nominated school contact for the trip, that the police have been contacted. The school will make arrangements to notify the parents accordingly. The remaining procedures outlined above in sections 15.1 will then be followed.

16 Following the Incident

- It is in everyone's interest to resolve what has happened as quickly as possible, consistent with a fair and thorough investigation.
- The written findings of the investigation must be reported by the Head of School to Cognita Head Office within 48 hours of the occurrence of the incident.
- Local authority children's social care should be informed of any missing child in the early years, and our usual local authority safeguarding, and child protection arrangements followed.
- All relevant policies and procedures will immediately be reviewed, and revisions presented formally to the Director of Education for approval within 5 working days.
- The parent/carer(s) will be always involved.
- Following receipt of our investigative report, the Director of Education will report his conclusions as to the next steps to further safeguard and promote the welfare of children in the care of the school to the UK compliance committee.
- Where the parent/carer(s) remain concerned despite reassurances informally by the school, they may choose to use the school's complaints procedure accordingly.

17 Ratios

- Following the Statutory framework for the Early Years Foundation Stage (EYFS, 2021) staffing arrangements must meet the needs of all the children and ensure their safety. This policy is to reinforce the guidance of the EYFS.
- Section 3.29 of the EYFS states – Providers must ensure that children are adequately supervised and decide how to deploy staff to ensure children's needs are met. Providers must inform parents and/carers about staff deployment, and, when relevant and practical, aim to involve them in these decisions. Children must usually be within sight and hearing of staff and always within sight or hearing.

Early Years provider ratios:

- For children aged two: At least 1 member of staff to every four children 1:4
- For children aged three and over: At least 1 member of staff to eight children 1:8
- If a practitioner has Qualified Teacher Status, Early Years Professional Status, Early Years Teacher Status or another suitable level 6 qualification working directly with the children the ratio can be one member of staff for every 13 children.

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- 1:13 Ratios and supervision levels will vary depending on the number of children in the school.
- Considerations and decisions will be made if a child requires 1:1 to meet their individual needs.
- All practitioners must adhere to this ratio and supervision policy for the protection and welfare of the children in their care.

Ownership and consultation	
Document sponsor (role)	Group Legal Counsel
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Executive Headteacher
NBH Nursery & Pre-Prep Schools